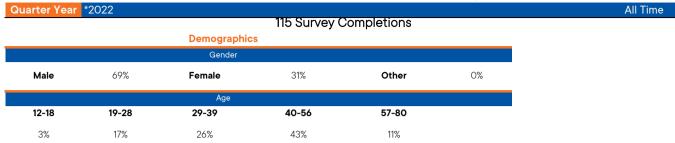
Dilworth Center Satisfaction Survey 2.0



Satisfaction Survey Questions

	Strongly Agree	Agree	Disagree	Strongly Disagree	N/A
Q1: I was satisfied with my initial contact with the staff at the Dilworth Center.		2.7			0%
Q2: I was able to get an appointment as soon as I wanted one		2.7			0%
Q3: My treatment options were explained to me at the time of my assessment.		2.6			0%
Q4: Prior to my admission, it was clear what was expected of my family and/or me, while in treatment.		2.4			0%
Q5: My treatment plan was helpful and I participated in creating it and updating it.		2.5			1%
Q6: My counselor offered direction, guidance, and support.		2.7			0%
Q7: My family and support person(s) were encouraged to participate in my treatment.		2.5			1%
Q8: The staff at the Dilworth Center were fair and honest with me.		2.6			0%
Q9: The staff at the Dilworth Center were sensitive to my cultural/ethnic background.		2.6			2%
Q12: I would recommend the treatment services at the Dilworth Center to others.		2.7			0%
Q13: I know who to contact if I have a question, concern, or complaint about services or my rights.		2.6			1%
Count of Answers	819	382	37	22	
Percent of Answers	65%	30%	3%	2%	
Positive/Negative Count of Answers		1201		59	
Positive/Negative Percent of Answers		95%		5%	
	Positive	Out of 115 Surveys	Negative	Out of 115 Surveys	