

2022 Stakeholder Survey Results

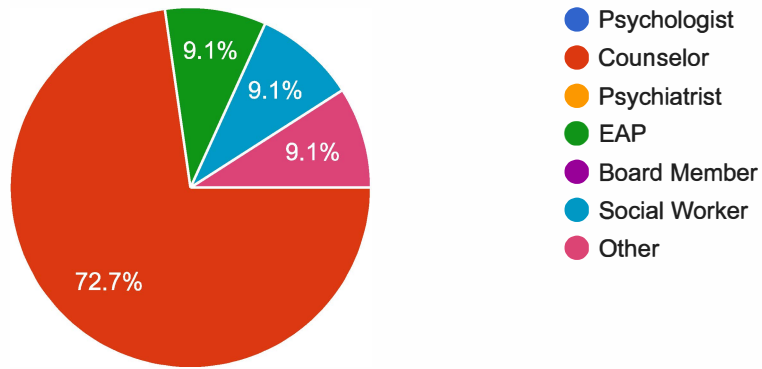
Continuing efforts in performance improvement, Dilworth Center surveys stakeholders. The following pages are the results of the surveys sent out at the end of 2022.



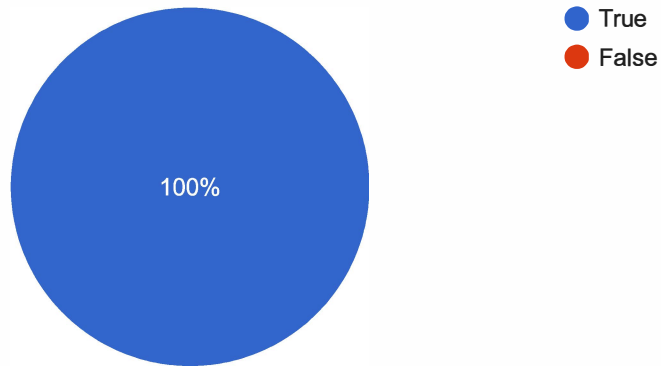
Dilworth Center

UNLOCK YOUR RECOVERY

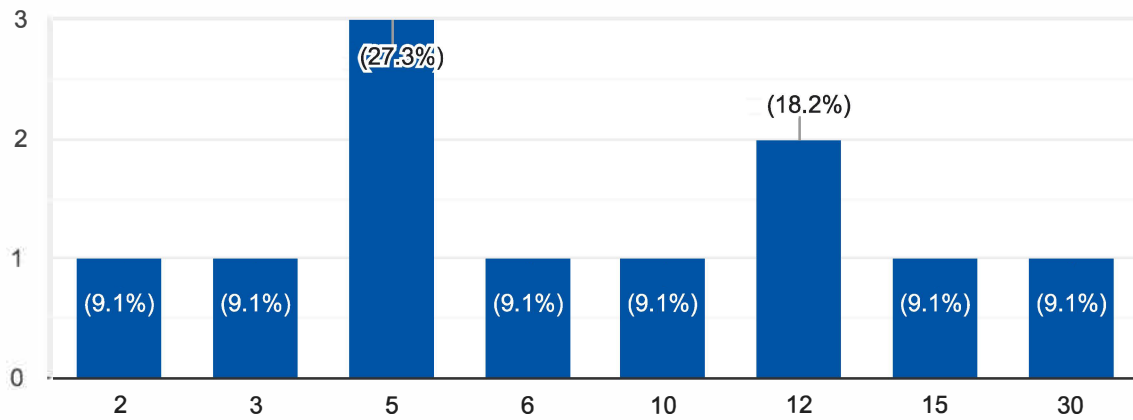
I am best described as being a:



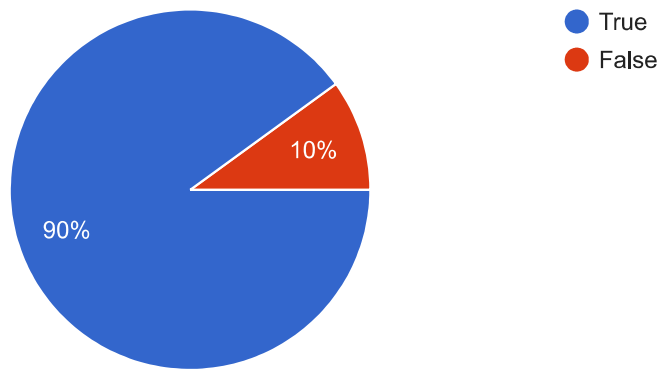
I refer people to the Dilworth Center.



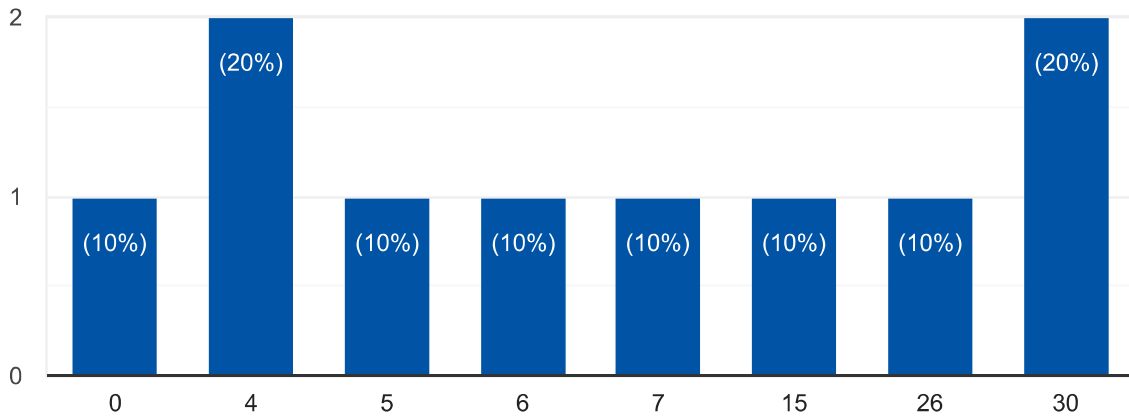
How many referrals have you made in the last year?



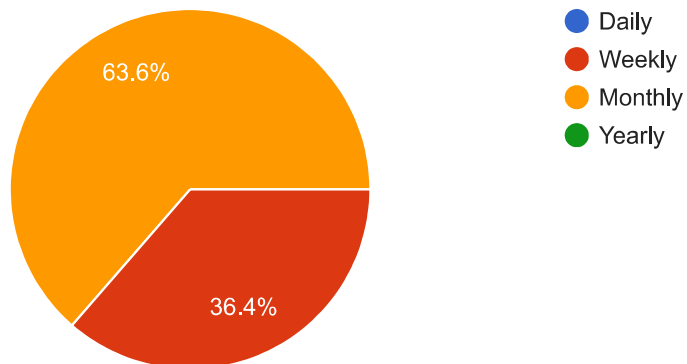
I receive referrals from the Dilworth Center.



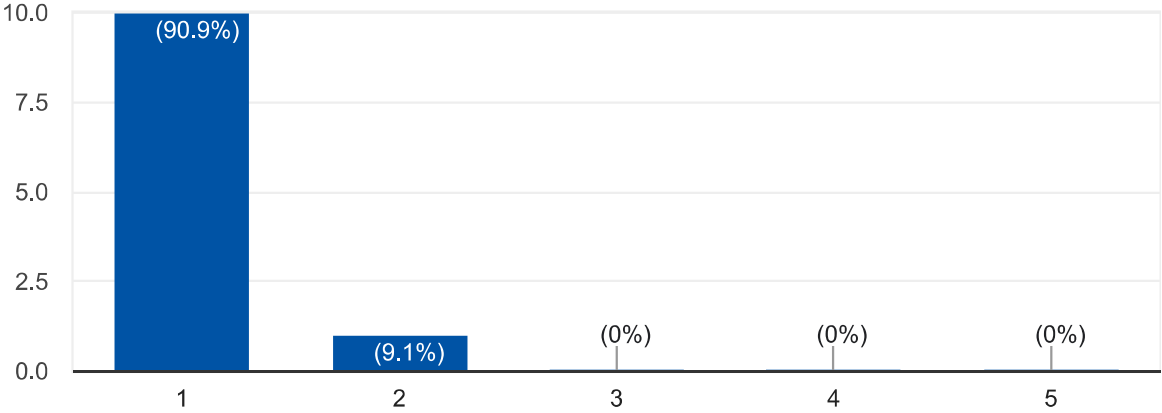
How many referrals have you received in the last year?



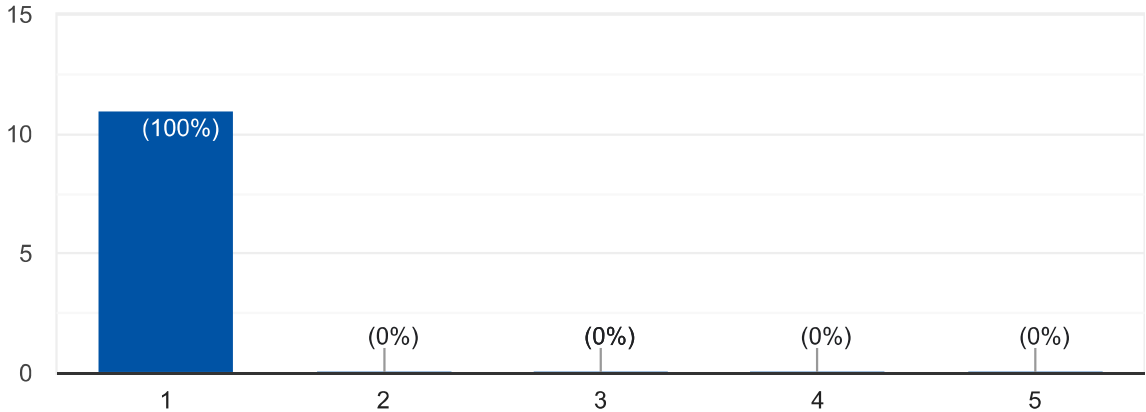
I contact the Dilworth Center:



Dilworth staff responded to calls/emails no later than the next business day.

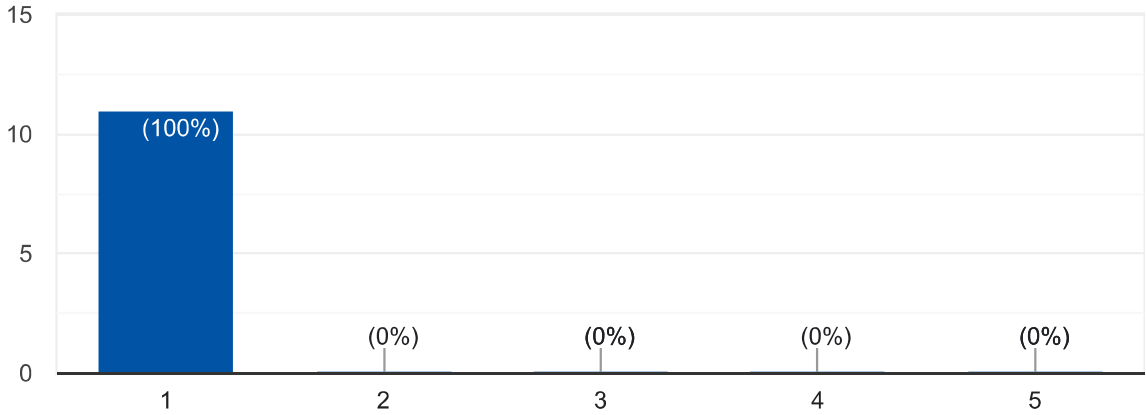


I was able to connect with the person who could best respond to my needs.

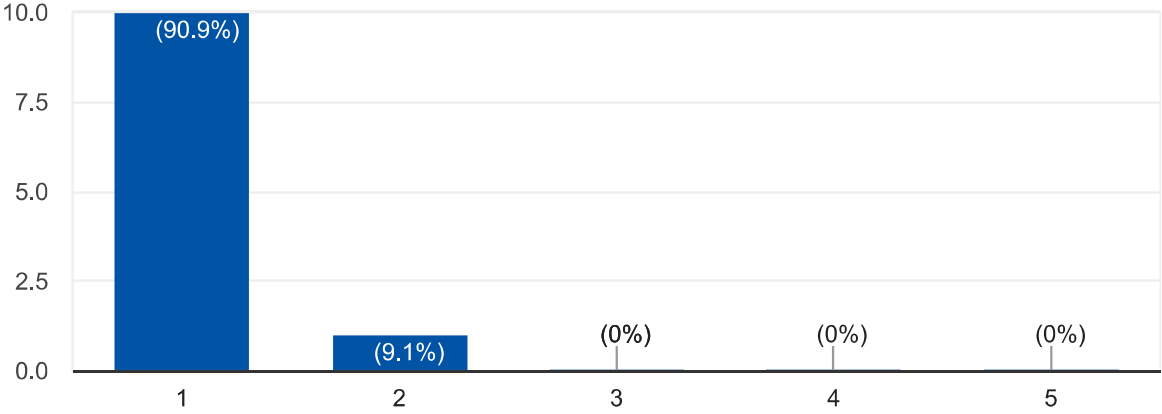


1 - Strongly Agree ... 5 - Strongly Disagree

The Dilworth Center staff treated me with courtesy and respect.

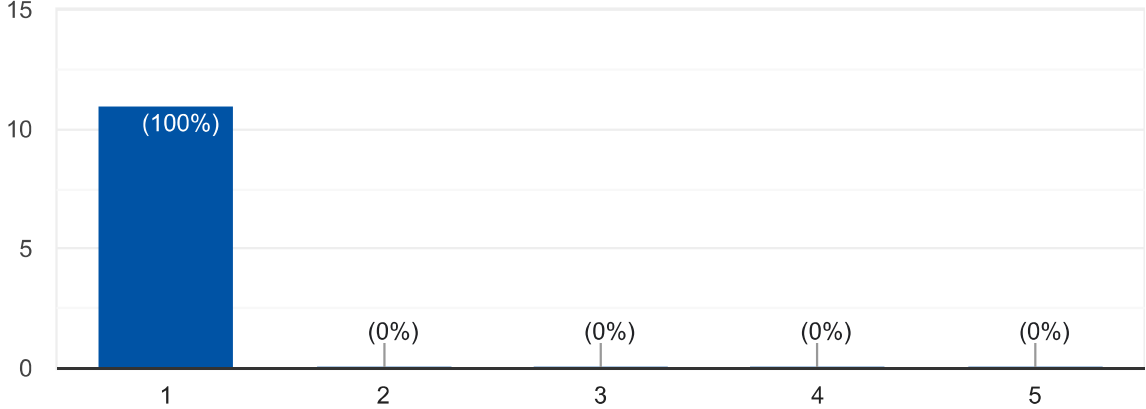


Dilworth Center staff provided me with information that met my needs.

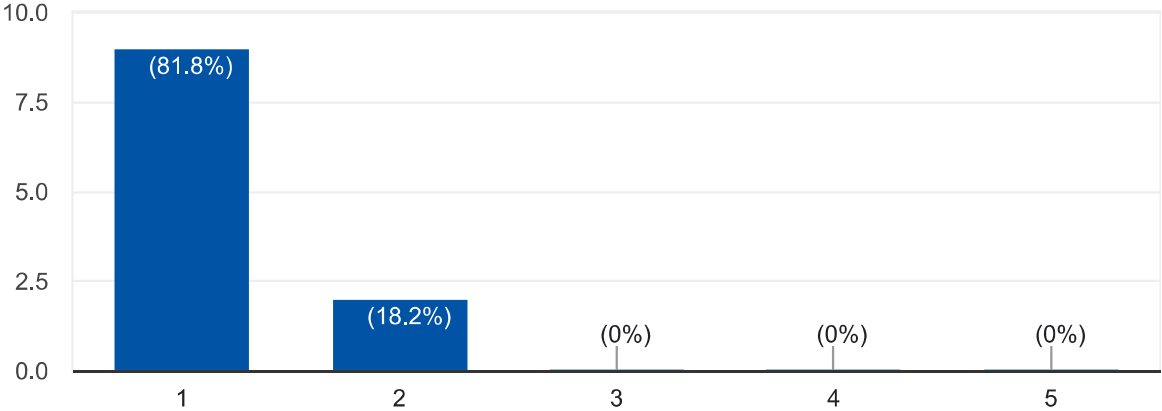


1 - Strongly Agree ... 5 - Strongly Disagree

I was satisfied with the Dilworth Center's level of communication regarding my patients/clients.

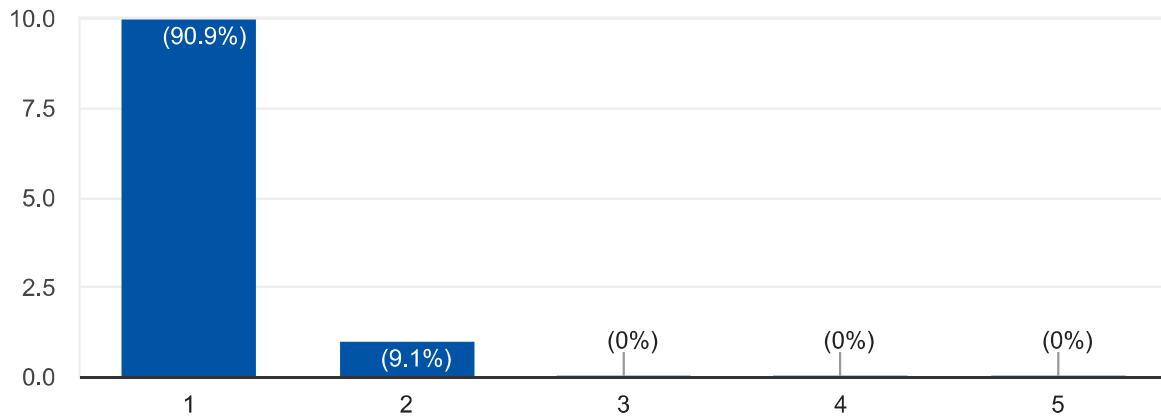


The Dilworth Center staff provided me with adequate updates on my patient's/client's care.

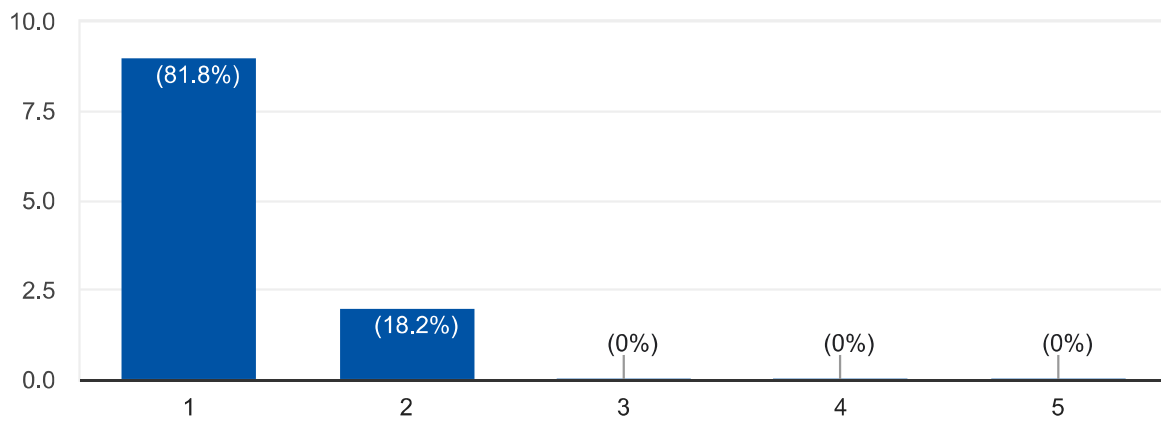


1 - Strongly Agree ... 5 - Strongly Disagree

Diworth Center staff demonstrated initiative and flexibility in responding to my needs.

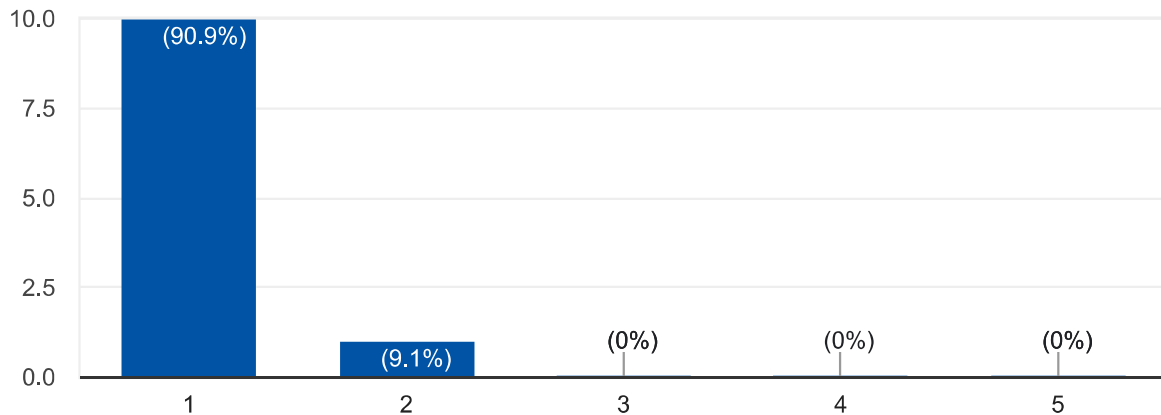


I found the Dilworth Center referral process easy to navigate.



1 - Strongly Agree ... 5 - Strongly Disagree

The website was useful in answering my questions about the Dilworth Center.



Regarding the above 9 questions, please provide any suggestions for improvement.

Under Tier II, the times should be changed to reflect the correct information regarding the adult IOP program.

I am very pleased with Dilworth...it's a top referral.

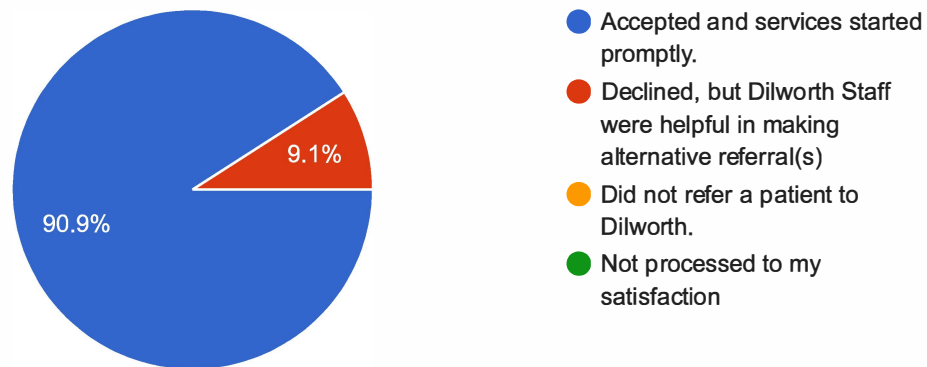
Are there additional services or programs you feel the Dilworth Center should offer?

No, I think it is wonderful that they include a family program along with their IOP program.

I would really encourage you to consider some type of support for our aging population who are currently sober. Some grow away from 12 step groups and involvement but could still greatly benefit from the connection. I think men especially have few places to connect and be vulnerable.

n/a

My referral to the Dilworth Center was:



Please explain and/or provide contact information so that we may further discuss issues or concerns related to this referral.

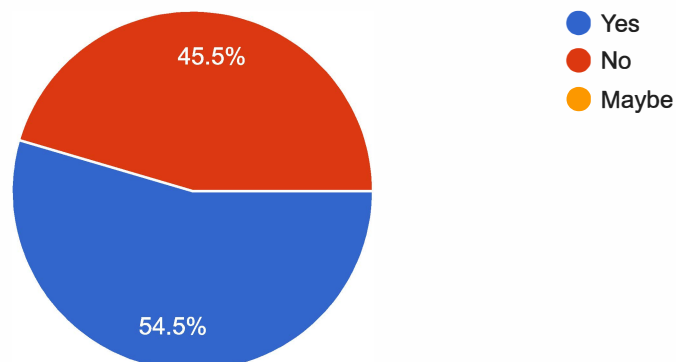
N/A

I have no issues, though the options to the questions are misleading. My client was offered services but he refused.

Please provide any additional comments or observations you would like to share with the Dilworth Center.

The people at Dilworth are some of my favorite people in the world. Highly-trained and motivated staff- great clinicians. They are kind, loving and responsive to patient needs.

Have you participated in any of the free professional training at the Dilworth Center in the past year?



Would you like to be part of the Dilworth Center's mailing list, which includes upcoming events and training information?

