

Dilworth Center Satisfaction Survey 2.0

Quarter Year *2022

All Time

115 Survey Completions

Demographics

Gender					
Male	69%	Female	31%	Other	0%

Age				
12-18	19-28	29-39	40-56	57-80
3%	17%	26%	43%	11%

Satisfaction Survey Questions

	Strongly Agree	Agree	Disagree	Strongly Disagree	N/A
Q1: I was satisfied with my initial contact with the staff at the Dilworth Center.					0%
Q2: I was able to get an appointment as soon as I wanted one					0%
Q3: My treatment options were explained to me at the time of my assessment.					0%
Q4: Prior to my admission, it was clear what was expected of my family and/or me, while in treatment.					0%
Q5: My treatment plan was helpful and I participated in creating it and updating it.					1%
Q6: My counselor offered direction, guidance, and support.					0%
Q7: My family and support person(s) were encouraged to participate in my treatment.					1%
Q8: The staff at the Dilworth Center were fair and honest with me.					0%
Q9: The staff at the Dilworth Center were sensitive to my cultural/ethnic background.					2%
Q12: I would recommend the treatment services at the Dilworth Center to others.					0%
Q13: I know who to contact if I have a question, concern, or complaint about services or my rights.					1%

Count of Answers	819	382	37	22
Percent of Answers	65%	30%	3%	2%
Positive/Negative Count of Answers	1201		59	
Positive/Negative Percent of Answers	95%		5%	
	Positive	Out of 115 Surveys	Negative	Out of 115 Surveys